

Terms & Conditions

Effective Date: [1st/ Jan/2026]

Welcome to **Viroh Store Kenya**. These Terms & Conditions govern your use of our website **virohstore.com** and the purchase of products from our store. By accessing our website or placing an order, you agree to be bound by these terms.

1. General

- Viroh Store Kenya operates an online retail platform offering electronics, tools, and related products.
- We reserve the right to update, change, or replace any part of these Terms & Conditions at any time.
- Continued use of the website after changes are posted constitutes acceptance of those changes.

2. Products & Descriptions

- We strive to ensure all product descriptions, images, and specifications are accurate.
- Minor variations in color, packaging, or design may occur.
- Product availability is subject to change without notice.

3. Pricing

- All prices are displayed in **Kenya Shillings (KES)** unless stated otherwise.
- Prices may change without prior notice.
- We reserve the right to correct pricing errors or cancel orders affected by such errors.

4. Orders & Payments

- Orders are confirmed only after successful payment or payment confirmation.
- We reserve the right to refuse or cancel any order due to stock unavailability, pricing errors, or suspected fraud.
- Payment must be made in full before order processing and dispatch.

5. Delivery

- Delivery timelines are estimates and may vary based on location and courier availability.
- Viroh Store Kenya is not responsible for delays caused by couriers or factors beyond our control.
- Customers must provide accurate delivery information.

6. Returns & Refunds

- Returns and refunds are governed by our **Return & Refund Policy**.
- Refunds, where approved, are processed within **1–3 working days** after inspection.
- Shipping fees are non-refundable unless the error is on our part.

7. Warranty & Liability

- Warranty (if any) is limited to the terms provided by the manufacturer or supplier.
- Electrical and electronic items must be installed and used correctly.
- Viroh Store Kenya shall not be liable for damages caused by misuse, incorrect installation, or unauthorized repairs.

8. User Responsibilities

By using our website, you agree:

- Not to misuse the website or engage in fraudulent activity
- Not to attempt to gain unauthorized access to our systems
- To provide accurate and truthful information when placing orders

9. Intellectual Property

- All content on this website, including text, images, logos, and designs, belongs to Viroh Store Kenya.
- Content may not be copied, reproduced, or used without written permission.

10. Limitation of Liability

- Viroh Store Kenya shall not be liable for indirect, incidental, or consequential damages arising from the use of our products or website.
- Our maximum liability shall not exceed the value of the product purchased.

11. Governing Law

- These Terms & Conditions are governed by the laws of the **Republic of Kenya**.

12. Contact Information

For questions regarding these Terms & Conditions, contact us:

Viroh Store Kenya

Website: <https://virohstore.com>

Email: info@virohstore.com

Phone: 0715054151

Location: Nairobi, Kenya

By using **virohstore.com**, you acknowledge that you have read, understood, and agreed to these Terms & Conditions.